



## QUALITY POLICY

Endecotts Ltd is based in the UK and is a subsidiary company of the Verder Scientific Group, based in Germany.

With over 85 years of experience, Endecotts Ltd are a leading supplier of quality laboratory test sieves, sieve shakers and laboratory test equipment. Supplying equipment to the agriculture, engineering, and pharmaceutical sectors. A full onsite testing / certification service for customers is also available to verify particle size, using modern, dedicated calibration equipment.

At Endecotts Ltd, we are committed to providing our customers with high-quality products and services that meet or exceed expectations. We strive for excellence in all aspects of our business and are dedicated to continuous improvement to ensure that we remain at the forefront of our industry.

To achieve this, we have implemented a Quality Management System that is based on the principles of ISO 9001:2015. We are committed to complying with all applicable legal and regulatory requirements, as well as with our own internal policies and procedures.

Our Quality Policy is built on the following principles:

1. Customer satisfaction: we are committed to understanding our customers' needs and expectations and delivering products and services that meet or exceed them.
2. Continuous improvement: we are committed to continuously improving our products, services, and processes to enhance customer satisfaction and achieve our business objectives.
3. Quality objectives: we routinely set relevant, measurable, and strategic quality objectives that we actively monitor to drive us forward in the pursuit of quality outcomes.
4. Employee involvement: we value the contributions of our employees and encourage their participation in the Quality Management System to improve our performance.
5. Leadership: Our management team provides the necessary leadership, resources, and professional development to ensure that our Quality Policy and quality management principles therein are implemented.
6. Risk management: we identify and manage risks to our business and implement appropriate measures to prevent or mitigate their impact.

We regularly review our Quality Policy to ensure its continued suitability and effectiveness. We communicate our Quality Policy to all employees, customers, and stakeholders to ensure that it is understood and implemented throughout the organization.

This Quality Policy is available to all interested parties upon request.

Endorsed 6<sup>th</sup> May 2025 by:

Tom Gould  
Managing Director